

WILLIAM H. JACKSON

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PROFILE

An experienced, bilingual mediator and arbitrator for labour relations and employment disputes. For over 30 years, William has helped employers, unions and employees find solutions to workplace problems including grievance resolution, harassment and discrimination complaints, worker representation issues and wrongful dismissal cases.

SERVICES

William's non-partisan services are available in English and French.

- Mediation
- Arbitration
- Med/Arb
- Investigations
- Facilitation
- Institutional/Workplace Votes

PRACTICAL EXPERIENCE & CREDENTIALS

Ontario Labour Relations Board

- Labour Relations Officer with terms as Vote Coordinator and Manager of Field Services
- 25+ years
- 5,000+ disputes
- 85%+ success rate
- Unfair labour practices, first collective agreements, Employment Standards appeals, Occupational Health & Safety complaints, union classification disputes, certification & termination votes

Ontario Human Rights Commission

- Human Rights Investigator & Conciliator
- 8+ years
- Complaints alleging discrimination on various prohibited grounds

Ministry of Labour

- Investigator of Workplace Discrimination & Harassment Complaints
- 4+ years
- Investigations, written reports with recommendations

Ontario Mandatory Mediation Program

- Civil Roster Mediator
- 14+ years
- Litigation matters including wrongful dismissal and contract disputes

Collective Agreements

- Named Mediator-Arbitrator
- Private sector employers

Canadian Institute of Financial Planning

- Chartered Financial Planner
- Since 1996
- Asset management, pensions, retirement & tax planning

VOLUNTEER ACTIVITIES

1996 - present	Member County of York Legal Aid Area Committee, sitting in appeal of the decisions of the Area Director
1996 – present	Director Canadian Mothercraft Society (including position of Treasurer)
1996 – present	Director Metro Condominium Corporation No. 608 (including Chair of the Board)
1993 – 1997	Director Arbitration and Mediation Institute of Ontario
1994	Assistant Trainer Department of Justice Canada, workshop on mediation and negotiation skills
1992 – 1994	Training Coach Generic Mediation Training (Toronto), a forty hour course in the theory and practice of mediation
1982 – 1984	Vice President Kenora-Keewatin Children's Aid Society
1978 – 1982	Commissioner Kenora Hydro-Electric Commission

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