

## **WILLIAM H. JACKSON**

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### **PROFILE**

An experienced, bilingual mediator and arbitrator for labour relations and employment disputes. For over 30 years, William has helped employers, unions and employees find solutions to workplace problems including grievance resolution, harassment and discrimination complaints, worker representation issues and wrongful dismissal cases.

### **SERVICES**

William's non-partisan services are available in English and French.

- Mediation
- Arbitration
- Med/Arb
- Investigations
- Facilitation
- Institutional/Workplace Votes

### **PRACTICAL EXPERIENCE & CREDENTIALS**

#### **Ontario Labour Relations Board**

- Labour Relations Officer with terms as Vote Coordinator and Manager of Field Services
- 25+ years
- 5,000+ disputes
- 85%+ success rate
- Unfair labour practices, first collective agreements, Employment Standards appeals, Occupational Health & Safety complaints, union classification disputes, certification & termination votes

#### **Ontario Human Rights Commission**

- Human Rights Investigator & Conciliator
- 8+ years
- Complaints alleging discrimination on various prohibited grounds

#### **Ministry of Labour**

- Investigator of Workplace Discrimination & Harassment Complaints
- 4+ years
- Investigations, written reports with recommendations

#### **Ontario Mandatory Mediation Program**

- Civil Roster Mediator
- 14+ years
- Litigation matters including wrongful dismissal and contract disputes

**Collective Agreements**

- Named Mediator-Arbitrator
- Private sector employers

**Canadian Institute of Financial Planning**

- Chartered Financial Planner
- Since 1996
- Asset management, pensions, retirement & tax planning

**VOLUNTEER ACTIVITIES**

<b>1996 - present</b>	<b>Member</b> County of York Legal Aid Area Committee, sitting in appeal of the decisions of the Area Director
<b>1996 – present</b>	<b>Director</b> Canadian Mothercraft Society (including position of Treasurer)
<b>1996 – present</b>	<b>Director</b> Metro Condominium Corporation No. 608 (including Chair of the Board)
<b>1993 – 1997</b>	<b>Director</b> Arbitration and Mediation Institute of Ontario
<b>1994</b>	<b>Assistant Trainer</b> Department of Justice Canada, workshop on mediation and negotiation skills
<b>1992 – 1994</b>	<b>Training Coach</b> Generic Mediation Training (Toronto), a forty hour course in the theory and practice of mediation
<b>1982 – 1984</b>	<b>Vice President</b> Kenora-Keewatin Children's Aid Society
<b>1978 – 1982</b>	<b>Commissioner</b> Kenora Hydro-Electric Commission

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